

Hepo India Private Limited warrants the original purchaser of Hepo Products against manufacturing defects for as long as the original purchaser owns the product.

Category	Product Name	Functional Warranty	Surface Warranty
Hinges	Slide - On Regular Hinges	5 Years	24 Months
	Slide - On Soft Close Hinges	5 Years	24 Months
	Clip - On Soft Close Hinges	5 Years	24 Months
	Riveted Hinge	5 Years	18 Months
	Welded Hinge	2 Years	18 Months
Drawer Slides	Regular Telescopic Drawer Channel	5 Years	24 Months
	Silent Telescopic Drawer Channel	5 Years	24 Months
	Undermount Drawer Channel	10 Years	24 Months
Double Walled Drawer System	Classic Box	10 Years	36 Months
Overhead Units	Bi-Fold Lift Up	1 Year	6 Months
	Gas Spring	5 Year	12 Months
Furniture Locks	Furniture Locks	1 Year	6 Months
Bathroom Accessories	Bathroom Accessories	5 Years	36 Months
Tower Bolts	Tower Bolts	1 Year	6 Months
Bed Lift Up & Gas Pump	Bed Lift Up Mechanism	2 Years	12 Months
Door Hardware	Door Closer	3 Years	12 Months
Screws and Accessories	Carbon Steel Screws	5 Years	12 Months
	Black Screws	5 Years	12 Months
	Stainless Steel Screws	5 Years	12 Months

Warranty is applicable from the proven date of purchase. The customer should retain the HePo **Online Invoice. Rusting is not covered under normal terms of warranty.**

***Functional Warranty – Products do not Function as per its Nature under normal conditions**

***Surface Warranty – Any visible change on the outer surface of product. (Outer surface of the products gets chipped off, Degradation of Finish/ Color)**

***HePo India can change the Warranty period from time to time at its discretion, pls check the warranty period before buying the product.**