

**HePo India Private Limited warrants the original purchaser of HePo Products against manufacturing defects for as long as the original purchaser owns the product.**

Category	Product Name	Functional Warranty	Surface Warranty
Hinges	Slide - On Regular Hinges	5 Years	24 Months
	Slide - On Soft Close Hinges	5 Years	24 Months
	Clip - On Soft Close Hinges	5 Years	24 Months
	Flap Hinges	1 Year	6 Months
	Riveted Hinge	5 Years	18 Months
	Welded Hinge	2 Years	18 Months
Drawer Slides	Regular Telescopic Drawer Channel	5 Years	24 Months
	Silent Telescopic Drawer Channel	5 Years	24 Months
Gas Spring & Bi-Fold Lift Up	Gas Spring & Bi-Fold Lift Up	1 Year	6 Months
Furniture Locks	Furniture Locks	1 Year	6 Months
Bathroom Accessories	Bathroom Accessories	5 Years	36 Months
Tower Bolts	Tower Bolts	1 Year	6 Months
Bed Lift Up & Gas Pump	Bed Lift Up Mechanism	2 Years	12 Months
Screws and Accessories	Carbon Steel Screws	5 Years	6 Months
	Black Screws	5 Years	6 Months
	Stainless Steel Screws	10 Years	60 Months

**Warranty is applicable from the proven date of purchase. The customer should retain the HePo **Online** Invoice. Rusting is not covered under normal terms of warranty.**

**\*Functional Warranty – Products do not Function as per its Nature under normal conditions**

**\*Surface Warranty – Any visible change on the outer surface of product. (outer surface of the products gets chipped off, Degradation of Finish/Color)**

**\*HePo India can change the Warranty period from time to time at its discretion, pls check the warranty period before buying the product.**