

HePo India Private Limited warrants the original purchaser of HePo Products against manufacturing defects for as long as the original purchaser owns the product.

Category	Product Name	Functional Warranty *	Surface Warranty *
Channels	Telescopic Channel	5 Years	24 Months
Hinge	Autoclose Hinge	5 Years	24 Months
	Integrated Soft Close Hinge	5 Years	24 Months
Butt Hinge	Welded Hinge	2 Years	18 Months
	Riveted Hinge	5 Years	18 Months
Bed Fittings	Bed Fitting	2 Years	12 Months
Wire Products	Wire Basket	5 Years	36 Months
	Bathroom Accessories	5 Years	36 Months
Screws	Hepo Zinc Regular Thread Screw	5 Years	6 Months
	Hepo Self Drilling Screw With Rib	5 Years	6 Months
	Hepo Drywall Screw	5 Years	6 Months
	Hepo Blackodised Countersunk	5 Years	6 Months
	Hettich Zinc CSK Saw-Thread	5 Years	6 Months
	Hettich Handle fixing Screw	5 Years	6 Months
	Hettich Stainless Steel (SS410) CSK Saw Thread	10 Years	60 Months

Warranty is applicable from the proven date of purchase. The customer should retain the HePo **Online Invoice. Rusting is not covered under normal terms of warranty.**

***Functional Warranty – Products do not Function as per its Nature under normal conditions**

***Surface Warranty – Any visible change on the outer surface of product. (outer surface of the products gets chipped off, Degradation of Finish/Color)**

***HePo India can change the Warranty period from time to time at its discretion, pls check the warranty period before buying the product.**